



Hosted Telephony

MobileOffice for PC/Mac

MobileOffice is a business-grade voice and video softphone application featured on MiCall, the hosted IP telephony solution from Spire. The app enables users to manage their communications easily and efficiently across PC and Mac desktops, smartphones and tablet devices including iPads.



The MobileOffice Desktop Edition allows you to make and receive calls over a soft client on your PC or Mac, using a WiFi or wired data connection, bypassing traditional telephony networks.

The application can be used as a primary phone device or a secondary, additional device, using your MiCall telephone number.

Highlights

- Key business class calling features provided such as video calling, extension dialling, call hold, transfer, conference, speakerphone, mute and voicemail
- Provisioning is securely and remotely controlled by the MiCall core - simply download the application and enter your username and password
- Support is available for plug-and-play HID-compliant devices with the option to personalise buttons to control MobileOffice (Windows only)
- Flexible contact-centric user interface
- Messaging/Voicemail integration with real time message waiting indicator (MWI)
- MobileOffice uses all MiCall codecs including G722 (HD Voice), G711, G729 and H264
- MobileOffice works on MiCall+ user licenses and MiLine Premium user licenses.

Additional information

If you wish to use MobileOffice on a secondary device then you will need Shared Call Appearance 10 at an additional cost. If MobileOffice is to be deployed on SIP Trunking then you will require Shared Call Appearance 5.

Availability

The MobileOffice Desktop Edition license is available as a chargeable User Add-On and is billed monthly per user in line with published rates.

We have added the license pack to your Service Offering, which is now available to provision. Existing customers will need to re-subscribe and submit your sites in order for MobileOffice for Smartphone to become available.

Existing users of MobileOffice who want to access the new video functionality will need to download the latest version of MobileOffice from MiCall.

To download the latest Desktop clients please use the links below, using the username 'downloads' and password 'myapps'.

- <http://downloads.yourservices.co.uk/MobileOfficeWin.exe> - Windows client
- <http://downloads.yourservices.co.uk/MobileOfficeMac.dmg> - Mac client



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Requirements for MobileOffice Windows edition

Hardware	Requirements
Processor	Minimum: Pentium 4@ 2.4 GHz or equivalent Optimal: Intel Core 2 Duo or equivalent; Video Card with DirectX 9.0c support Recommended: Intel Core 2 Duo or equivalent with minimum 3.0 GHz, or a triple- or quad-core processor; Video Card with DirectX 9.0c support
Memory	Minimum: 1 GB RAM Optimal: 2 GB RAM
Hard disk space	50 MB
Operating system	Microsoft Windows XP Service Pack 2 Microsoft Windows® Vista® Service Pack 1, 32-bits and 64-bits arch Microsoft Windows 7 Service Pack 1
Additional	Microsoft Windows Installer 3.1 Microsoft .NET 4.0 Microsoft VC C++ 2010 (Note that the installer will take care of installing those if you do not have them)
Connection	Minimum: IP network connection (broadband, LAN, wireless) Recommended: A 2.0 Mbps connection
Sound card	Full-duplex, 16-bit or use USB headset

Requirements for MobileOffice Mac edition

Hardware	Requirements
Operating system	Mac OS™ 10.5 or above
Connection	IP network connection (broadband, LAN, wireless) Recommended: A 2.0 Mbps connection
Memory	2GB RAM minimum

Multimedia for device requirements

MobileOffice for Desktop requires both speakers and a microphone to make calls. Any of the following are suitable:

- External speakers and microphone
- Built-in speakers and microphone
- Dual-jack multi-media headset
- Bluetooth® multi-media headset
- USB multi-media headset
- USB phone